



Trilliant Technology Group
A Resource for Technology Expertise

Business Process Reengineering

Change Management

Today's organizations are being pressured to rethink and redesign operational procedures in order to respond to the dynamics of the marketplace and increased customer expectation. The process of change management can be daunting, often requiring anything from fundamental changes to corporate strategy and procedures to a paradigm shift in the way customers are served.

How Trilliant Can Help

As part of your team, Trilliant can assist in the effort to streamline internal business processes by facilitating the effective integration and automation of your organization's internal operations. Benefits of using Trilliant include:

- Independent Objectivity
- Cutting Complexities
- Introducing Time Reductions
- Achieving Best Practice
- Improving Profit Levels
- Ensuring Continuous Improvement
- Increasing Staff Morale
- Providing Quality Assurance
- Enhancing Customer Satisfaction
- Improvements in Organizational Productivity
- Adherence to Statutory, Industry and Management Regulations
- Greater Competitive Advantage

The Change Management Approach

Trilliant Technology Group has developed a methodology for guiding organizations through **Business Process Reengineering (BPR)** initiatives. This process follows accepted best practices and produces bottom line results.

Trilliant's BPR Methodology

Discovery	Business Architecture	Technical Architecture	Organizational Change	Deployment
Define Project Parameters	Assemble Sample User Group	Select Application	Document Current Process	Develop Deployment Plan
Gather Project Requirements	Gather Business-Specific Requirements	Select Platform	Define Process Stakeholders	Pilot
Leadership Approval	Define Business Process	Customize Application	Measure Impact from the New Process on the Stakeholders	Deploy
	Process Owner Approval		Develop a Transition Plan	Track Performance Metrics



Eric Kelly, Principal

“Today’s business climate makes the ability to manage change critical to success.”

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